

One of the Top 4 QSRs Globally Modernizes Test Management with QMetry



We were looking to replace Zephyr Enterprise with modern test management tool to support our digital transformation process. QMetry's sales and support team were great with their responsiveness and agility. QMetry has brought in better visibility across test projects, enabled continuous testing. QMetry has definitely helped us in our digital transformation adoption and fits perfectly in our agile practice.

Senior Manager Quality Engineering

Our client is a leading fast-food corporation listed among Fortune 500 companies. They have a global footprint with over 50,000 restaurants in 150 countries. They have been recognized twice in the last 5 years for their sustainable business practices.



Seamless
Jira Integration



Smooth
Migration



Improved
Testing ROI

Overview

While the client has multiple quick-service restaurant brands under its umbrella, one of the major brands from the portfolio was looking for alternatives to modernize their QA tool ecosystem to solve issues such as lack of visibility into different test assets, maintaining multiple tools for testing, lack of automation and agile testing methods to accelerate digital transformation, especially due to the COVID-19 pandemic.

As the client recognized these problems with their existing test management tool, they began to look for alternatives. With QMetry Test Management, they found the resolution of many of these issues.

Business Need

The client had been using Zephyr Enterprise for test management needs. However, teams were facing challenges in terms of usability and product support that triggered the need to switch. Some of the challenges they were facing with existing tool were:

- Poor visibility into test progress
- Lack of integration with automation tools
- Maintaining multiple applications and automation tools for diverse businesses
- Unstable Jira integration and data synchronization with other external systems
- No technical support from Zephyr's team

Solution and Approach

The client decided to replace the existing test management tool with QMetry. They gradually expanded their usage by providing access to QMetry Test Management to additional teams. Moreover, QMetry offered practical and functional solutions to all the obstacles hindering test management with Zephyr Enterprise.

The client is enjoying greater visibility and accuracy throughout the testing process with QMetry. They are improving their test coverage, saving testers' time and efforts, and increasing ROI both quantitatively and qualitatively.

Exploratory testing

Increases test coverage by converting actions into modular code which can be used for generating automated Regression Tests.

Reporting

The client is utilizing QMetry's advanced reporting capabilities by sharing dashboards and custom widgets to gain actionable insights.

Migration Utility

The client used the migration utility. It made the migration process seamless. The migration utility helped them to migrate all their test assets without compromising the data integrity.

Integration with automation and DevOps tools

The client can easily integrate with many test automation frameworks and DevOps CI/CD tools such as Jenkins, Bamboo, and leverage 150+ Open APIs.

Benefits of Using QMetry



QMetry Test Management provides seamless Jira integration that ensures complete visibility into QA activities across the board.



QMetry has improved collaboration and communication throughout the testing process for the client's geographically distributed teams.



The client can plan all functional and non-functional testing under one system.



QMetry has helped the client to plan and track manual and automated testing across different cycles and releases.



QMetry offers 140+ customizable built-in reports such as Coverage Analytics, Test Run reports, and Traceability reports along with advanced SQL based reports.

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